



New: Digital Tools Now Available to HealthSun Providers

Florida | HealthSun Health Plans, Inc | Medicare Advantage

Effective April 27, 2026, HealthSun is pleased to announce enhanced digital capabilities designed to support our provider community with faster access to critical member information.

Eligibility and Benefits Access

Providers can now utilize the Eligibility and Benefits (E&B) feature in Availity Essentials to quickly verify member coverage details. By entering the patient's name, date of birth, and ZIP code, you can access the most current coverage information with accuracy and confidence.

To support your experience, the **Eligibility and Benefits Category on our Training Hub** offers comprehensive resources within the Eligibility and Benefits category, including:

- An overview of the eligibility and benefits inquiry process
- Step by step instructions for submitting requests
- Guidance on interpreting results for medical providers
- Information on recent system enhancements

These tools are designed to streamline administrative workflows and improve operational efficiency.

HealthSun remains committed to delivering innovative solutions that simplify processes, enhance collaboration, and support high quality care for our members.

www.healthsun.com HealthSun Health Plans, Inc. is a Medicare contracted coordinated care plan that has a Medicaid contract with the State of Florida Agency for Health Care Administration to provide benefits or arrange for benefits to be provided to enrollees. Enrollment in HealthSun Health Plans, Inc. depends on contract renewal.

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