

This is a reminder about the invaluable support available through our Social Services Department. The department is dedicated to assisting members in addressing non-medical needs that impact well-being and care outcomes.

Services Provided Include:

- **Telephonic assessments:** To evaluate member's needs and strengths. It aims to identify resources and support systems.
- **Community Resources:** Help connecting members to housing, food assistance, financial aid, and other local resources.
- Behavioral Health Support: Referrals for counseling or mental health services.
- Member Education: Resources to promote self-sufficiency and empower individuals.

How to Refer:

- 1. Complete the attached Social Services Referral Form.
- 2. Provide demographic information and recent progress note.
- Submit the form and the information via email to <u>socialservices@healthsun.com</u> or fax to 786-507-5679.

Contact Information:

- **Phone:** 305-448-8100 ext. 10289
- Email: Sandra.Jimenez@healthsun.com

We encourage all providers to utilize these services to enhance the support we deliver to our members. For further details or guidance, please reach out to the Social Services team directly.

Thank you for your ongoing commitment to the holistic care of our members.