



HealthSun

AANEEL CONNECT PORTAL USER MANUAL 12/07/2023

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OVERVIEW

URL - https://healthsun.aaneelconnect.com/

Using AaNeel Connect Portal Members can check their Claim or Treatment History all in one place.

1. Login Page and Create Account

A. Login Page

← → C 🔒 seventhelement-dev.azurewebsites.net/Account/Login?ReturnUrl=%2Fconnect%2Fauthorize%2Fcallback%3Fclient_id%3DHea	althSunMemberPortalQA%26redirect_uri%3Dhttps%253A 🖻 🚖 🌲 🔲 🔞 🛛 Relaunch to update 👔
	HEATTH PLANS
	Log In to continue Healthsun [®]
	Username
Welcome to AaNeel Identity Service	Password
Version 1.1.1	Forgot your Password2
	Log in
	Create Account
	© 2023 AaNeel Infotech LLC

- 1. Username User uses the Username chosen while creating the account.
- 2. Password User uses the Password chosen while creating the account.
- 3. Forgot your Password User can use this link to get new password if they forget their login Password. The user needs to add their username and they will receive a reset password link in their registered email ID (Register Email ID is the one given when the account is created)
- 4. Log In Log's in to AaNeel Connect Portal.
- 5. Create Account This link opens the page below to create a new account.

B. Create Account

Sign up Insert your information to signup 1 Personal Info — 2 En First Name*	hail Info — 3 Credentials Info
	Θ
Last Name*	
	Θ
Date of Birth*	PIN* Add a PIN? ①
MM / DD / YYYY	
← Back to login	Next →
© 2023 AaNeel Infotech LLC	Powered By AaNeel

- 1. Personal Info Here the user needs to Add their First Name, Last Name, DOB and PIN
 - a) PIN Pin is the combination of Member ID Card (provided by insurance company) and last 4 digits of the Medicare ID Card (provided by CMS). Without the correct PIN the page does not let the user move to the next step (Email Info).

ard and <mark>last 4 digits of M</mark> ard.	ledicare ID Number on your Medicare
g., For Member ID P1234	567801 and Medicare ID TEG4-TE5-
1K74, PIN would be P123	34567801 <mark>MK74</mark>
Member ID Card	MEDICARE HEALTH INSURANCE
Wenner ib Caru	9
Name	Name/Nombre
	Name/Nombre
Name	Name/Nombre
Name Member ID	Medicare Number/Numero de medicare

2. Email Info - Here User will add email address and generate a One Time Password which will be sent to the email address which the user needs to add to go next.

Personal Info — 2 Email Info E-Mail Address*	— 3 Credentials Info
testspecialist987@gmail.com	Send OTP
Enter OTP*	
	曍
← Back	Next →
In OTP for Registration Internet	
Your OT	P for Registration
Dear You requested to complete the registre following One Time Password (OTP) to	tion process on Healthsun Patient portal. Please use the proceed:
100751	
426751 Note: This OTP is valid for 10 minutes	

3. Credentials Info - Here User needs to add the username and password.

	0
Password*	Confirm Password*
0	0
I have read and agree to the E	Privacy Policy & Terms of Service.

Click on Sign up and the account will be created, and confirmation email will be sent to the email address given during account creation.

2. Main Page and Medicare Login to connect all claims with AaNeel Connect Portal

\leftrightarrow \rightarrow C \triangleq healthsun-staging.aaneelconnect.com	1	😉 🖄 🛊 🖬 🌀 🤇 Relsunch to up	date 🚦
HealthSun		- AA + Welcome Back	
About me	About Me		
Formulary Directory	Member Coverage Plan Name HealthSun MediMax (HMO) Plan Code Od6 Cancelled	Do you want to see all deares history: In order to view old claim history through the member portal. Please enable Connect to Medicare button. Import Your Medicare Claims	
Powerd by		Copyright © Anneel LLC 2023	

- 1. Tabs About Me tab is selected by default and this page shows details of the member. (There are four other tabs explained below)
- 2. Member Details Member Name, DOB, Age, Contact Details, Member ID and Medicare ID are shown here.
- 3. Member Coverage Insurance coverage details with Plan Name, Plan Code, Start Date and Status are shown here.
- 4. Member Account Setting (with Dropdown) Change Password, Enable 2FA and Logout buttons are available in the drop down (see below for more)
- 5. Connect to Medicare This button enables the member to connect to CMS website (Medicare) to get all old claim history. This button is a slider. The steps are as follows:

a) Member clicks on the slider, and they are redirected to the Medicare site after a Redirection Pop-Up.

bage will redire	ely secured way to fetch your cl ct you to CMS Medicare Portal i care Portal's credential, if you d	to fetch your claim(s) inform	nation. There you need to
		(Not Now Next
medicare.gov/account/login/Tidient_ ial website of the United States government Ha Carre.gov	1-bl.Spillerdinet, of - My NSASS767 and to Alasta data.com ga NST nyonedicarh ST i 21. https://www.long-	le-ailleadhnig-191556283955668757735386 Basics 🗸 Health & Drug	당 ☆ 중 미 進 (Measure to updare I) Centriar association Plans > Providers & Services > 우 아이 Chait Log in
	Log in USERRAME	Create an account Your secure Medicare account lets you access your information anytime.	
	Save my username for next time	 Get a summary of your current coverage Add your drugs & pharmacles 	Freedback
	Don't check if you're using a public device. What's this?	 Use your saved drugs & pharmacies to compare plan 	

b) Here the user needs to login and give consent for access and allow.

Icial website of the United States government Here's h	2011/00/17097 V
	Medicare.gov
	Elevance HealthPlan has asked for some of your data.
	Information about your doctor/hospital visits
	Information about the prescription medications you take
	Personal Information like your name, address, date of birth, race, and gender
	Privacy Options
	Share all of your data The age will nee access to kiny your healthcare data and some provide information
	Share healthcare data, but not your personal info Not one of the data that none, adorso, data of time, information of the state of time, address, the state of time,
	Understand how your data is being used
	To understand fully how Elevance HealthPlan will use your data, please read the app's Privacy Policy and Terms and Conditions.
	Allow Deny
	You can revoke this app's access to your data at any time by logging into your <u>Medicare.gov</u> account or calling us at 1-800-633-4227.

c) All the claims' details will be shown in the AaNeel Connect Portal.

5.1 Member/User can Remove or Revoke CMS access as below:

The user/member can remove or revoke the CMS access by clicking on the slider and a confirmation pop-up will show.

Confirmation		
Are you sure you wan	t to unsubscribe from (CMS data?
	Cancel	Confirm

5.2 Member Account Setting (with Dropdown)

In the top right corner of the screen the username or Member name shows. When a user clicks on it, Change Password, Enable 2FA and Logout buttons are available in the drop down.

\leftrightarrow \rightarrow C $($ healthsun-staging.aaneelconnec	t.com			년 년 ☆	* 🛾 🖲 Relaunch to update 🔅
HealthSun				- AA +	Welcome Back
HEALTH PLANS	About Me				⊶ Change Password
e About me					 ↔ Enable 2FA ♦ Logout
E Claims	83 Years, Male	B Member ID	C Phone	Address	

1. Change Password - When user clicks on this, user is redirected to change password page.

ange your account settings	
Profile	Change Password Change your Password
On Password	Current Password
Two-factor authentication	<u>୍</u>
	New Password
	8
	Confirm Password
	Ø

2. Enable 2FA - 2FA is a Two Factor Authentication when clicked, it redirects to the below page, and we have 3 options for 2FA :

-> C is seerthelement decapamentales.net/Marage/Tec/actor/Laboritation		12 🔅 👂 🖬 🖬 🔕 (Retaunch to updater 1
Anteel CONTITY SERVICE	@ English + 😗	
Profile		
Manage you Charge your account set		
 Profile Presented 	Two-factor authentication (2FA) Evalue has factor authentication for your account	
😨 Two-factor a	(After spring in; there's no way to opt out)	

a) SMS Authentication - US Mobile Number is required for this

inge your account settings	
Profile	Two-factor authentication (2FA) Enable two-factor authentication for your account
OT Password	Country code
Two-factor authentication	+1 - USA 🗸
	Phone number
	(xxx) xxx-xxxx
	Send Verification Code

b) FIDO Key Authentication - Fast Identity Online (FIDO) is a technical specification for online user identity authentication. Member/User can use a PIN or Fingerprint to Login once they register through this. (Can be through Windows, Google or any devices that support this type of Verification).

For E.g.: Below the used device is Microsoft Pin to use as 2FA. Once the device Pin is entered user can use the same to access the AaNeel Connect Portal.

Man	age your account	
	your account settings	
0	Profile	FIDO2 Multi-factor authentication
От	Password	Username
9	Two-factor authentication	
		Add A FIDO2 Key

Manage your accov	Windows Security X
	Passkey saved
	You can now use Windows Hello to sign in with your face, fingerprint, or PIN.
Profile	
O- Password	seventhelement-dev.azurewebsites.net
Two-factor authenticatio	ок
Wo-factor authenticatio	Add A FIDO2 Key
	Add A FIDUZ Key
	Tap your security key to finish registration.
Manage your accou	Int
Manage your accou	Int
	Int
Change your account settings	
	Generate two-factor authentication
Change your account settings	Generate two-factor authentication (2FA) recovery codes Put these codes in a safe place.
Profile Password	Generate two-factor authentication (2FA) recovery codes Put these codes in a safe place. If you lose your device and don't have the recovery codes you will lose access to your account.
Profile	Generate two-factor authentication (2FA) recovery codes Put these codes in a safe place. If you lose your device and don't have the recovery codes you will lose access to your account. Generating new recovery codes does not change the keys used in authenticator apps. If you wish to change the keys used in an
Profile Password	Generate two-factor authentication (2FA) recovery codes Put these codes in a safe place. If you lose your device and dont have the recovery codes you will lose access to your account. Generating new recovery codes does not change the keys used in

c) Authenticator App - User can also use an authenticator App like Microsoft Authenticator or Google Authenticator. The user needs to Scan the QR code shown in the system through an Authenticator App or use the code to create a unique code shown in the authenticator app which needs to be entered in the Verification Code box. As shown in the below screenshots certain codes will be generated to use in case of authenticator app is not accessible.

Change your account settings	
Profile	Configure authenticator app To use an authenticator app go through the following steps:
Or Password	1. Download a two-factor authenticator app like Microsoft Authenticator for
View Two-factor authentication	Windows Phone, Android and IOS or Google Authenticator for Android and IOS or Okta Verify app for Android and IOS.
	2. Scan the QR Code or enter this key Into your two factor authenticator app. Spaces and casing do not matter.
	To enable QR code generation please read our documentation.
	Once you have scanned the QR code or input the key above, your two factor authentication app will provide you with a unique code. Enter the code in the confirmation box below.
	Verification code
	Verify
Manage your account Change your account settings	
Profile	Recovery codes
Or Password	Put these codes in a safe place.
Two-factor authentication	If you lose your device and don't have the recovery codes you will lose access to your account.
	1ff1579c c15b0025 3b2bef27 bcdafe55

3. Logout - Logout of the system

3. Claims Tab

Claims Tab shows all claims that the member has. (If connected with CMS even all old claims will show). The member/user can Filter the claims using below filters:

1. Source Plan - Two types of Plan source are available that is HealthPlan and CMS (CMS option will show only if the member is connected as explained above).

ource Plan	
Healthplan	~
Healthplan	
CMS	

- 2. From Date of Service
- 3. To Date of Service

→ C	Claim				C	🗄 🖄 🎓 🖪 🚺 🔞 (Relaunch to updat
					— A	A + Welcome Backi
e About me	Claims					
	Source Plan	From Date	of Service	To Date of Service		
🖺 Claims	Healthplan	~ MM / D	D / YYYY 📋	MM / DD / YYYY	E Search	Clear
Revider Directory						
	Healthplan Claim Li	st [Total Claims: 0]				
Formulary Directory	Claim Number	Provider Name	Date of Service	Billed Amount	Claim Status	Claim Type
Lab Result	Claim Number	Provider Name	Date of Service	billed Amount	Claim Status	ciain Type
						Page 0 >
Powered By						
/XV AaNeel			Copyright	© Aaneel LLC 2023		

3.1 Claim Number:

In Claims Tab, the Claim Number is clickable - When clicked on page opens with all claim details for that claim number. Like Service Description, date of Service, Billed Amount, Allowed Amount, Paid Amount with member and provider details as well.

← Back to Claims				
Claim Details				
Member ID	Provider Name	Attending	Physician	Claim Number
Date of Service 10/05/2023	Claim Status Paid	S Total Biller \$2.20	d Amount	Paid Amount \$2.20
Service				
Service Description	Date of Service	Billed Amount	Allowed Amount	Paid Amount
Metformin Tab 500mg	10/05/2023	\$2.20	N/A	\$2.20

4. Provider Directory Tab

Provider Directory Tab shows all participating providers in HealthSun, that the member can search. The member/user can use the Filters to search for the provider.

- 1. Provider Name
- 2. Provider NPI ID

\rightarrow C $\$ healthsun-staging.aaneelconnect.com	/Provider			😂 🖄 🎓 🚺 🌀 Relaunch to u
				- AA + Welcome Backt
e About me	Provider Directory			
	Search Provider Name	Search Pr	vider NPI ID	
Claims	Enter Provider Name	Q, Enter N	IID Q Search Clear	
Revider Directory				
Formulary Directory	Provider List [Total Pro	viders: 10000]		
	ID	Provider Name	Specialty	NPI
호 Lab Result	111253	Michael Joseph	Internal Medicine	1033370127
	128548	Navdeep Bhatti	Cardiovascular Disease	1538587035
	118882	Furhan Qureshi	Hospitalist	1306194667
	82308	Stacey Kaciuban	Emergency Medicine	1548435365
	76231	David Funt	Cardiovascular Disease	1780671248
	112065	Jeffrey Gnerre	Radiology	1356784490
	57447	Percy Nelson	Internal Medicine	1184631053
	130992	Jill Howard	Infectious Disease	1285716589
	98721	Jay Feldman	Emergency Medicine	1831413558
	79837	James Hill	Emergency Medicine	1356311666
				Page 1

4.1 Provider ID:

In Provider Directory the Provider ID is clickable - when clicked on page opens with Provider Address and Office Location with Maps which is clickable and open Google maps with location.

	Evelyn Berne Doctor		Provider ID P1012227	
Office	Locations			
A	Office Name Hematology Medical Oncology Of S Palm Beach County	•	Address 21020 State Road 7, Ste 200b, Boca Raton, FI 33428 Phone (561) 482-1728	View larger map Sociele Mile das 52023 Google Tem Reports map error
A	Office Name South FI Regional Breast Care	Ŷ	Address 2101 Riverside Dr. Ste 101, Coral Springs, El 33071 Phone (561) 420-8770	Albert Para Bud Verk larger map Albert Para Doc Goorde Map des 92001 fund 1 fagors i map entr

5. Formulary Directory Tab

Formulary Directory Tab shows all drug details. Only Generic drugs are shown. The member/user can Filter or search through only the Drug Name.

healthsun-staging.aaneelconnect.com	n/Formulary				(1) 년 ☆ 🎓 🖬 🌀 Relaur
					- AA + Welcome Back
About me	Formulary Directory				
Claims	Search Formulary	Q Search	Clear		
Provider Directory					
Formulary Directory	Formulary List [Total Formular	y: 229] Drug Tier	Is Prior Auth Required ?	Is Step Therapy Required ?	Is there a Quantity Limit ?
.ab Result				N/A	
	Ankle Support - Large	Generic	N/A		N/A
	Estroven	Generic	N/A	N/A	N/A
	Eye wash	Generic	N/A	N/A	N/A
	Mineral Oil	Generic	N/A	N/A	N/A
	Thyroid Ald	Generic	N/A	N/A	N/A
	Chloraseptic	Generic	N/A	N/A	N/A
	Zyrtec	Generic	N/A	N/A	N/A
	Gyne-Lotrimin	Generic	N/A	N/A	N/A
	Robitussin DM Sugar Free	Generic	N/A	N/A	N/A
Powered By	Tylenol Extra Strength	Generic	N/A	N/A	N/A
AaNeel					Page 1 >

6. Lab Result Tab

Lab Results Tab shows all the past history of Lab results of the member. Member/user can search for a lab result using the search option.

← → C	ı/Lab				ය ය	🖈 🏚 🔲 🌖 Relaunch to updat
					— AA +	Walcome Backl
About me	Lab Directory					
2 Claims	Search Lab Result Search for a lab result Q	Search Clear				
Revider Directory	Lab Result List [Total Lab Result: 0]					
Formulary Directory Lab Result	Test Name Lab Name	Observation Status	Effective Date	Observation	Observation Value	Value Range
						Page 0 >
Powered By						
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