



HealthSun

AANEEL CONNECT PORTAL USER MANUAL 12/07/2023

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OVERVIEW

URL - https://healthsun.aaneelconnect.com/

Using AaNeel Connect Portal Members can check their Claim or Treatment History all in one place.

1. Login Page and Create Account

A. Login Page

← → C 🔒 seventhelement-dev.azurewebsites.net/Account/Login?ReturnUrl=%2Fconnect%2Fauthorize%2Fcallback%3Fclient_id%3DHea	althSunMemberPortalQA%26redirect_uri%3Dhttps%253A 🖻 🚖 🛊 🔲 🏮 🥵 🥵 Relaunch to update 👔
	HeattingLans
	Log In to continue Healthsun [®]
	Username
Welcome to AaNeel Identity Service	Password
Version 1.1.1	Forgot your Password?
	Log In
	Create Account
	© 2023 AaNeel Infotech LLC

- 1. Username User uses the Username chosen while creating the account.
- 2. Password User uses the Password chosen while creating the account.
- 3. Forgot your Password User can use this link to get new password if they forget their login Password. The user needs to add their username and they will receive a reset password link in their registered email ID (Register Email ID is the one given when the account is created)
- 4. Log In Log's in to AaNeel Connect Portal.
- 5. Create Account This link opens the page below to create a new account.

B. Create Account

Sign up Insert your information to signup 1 Personal Info — 2 En First Name*	nail Info — 3 Credentials Info
	θ
Last Name*	
	Θ
Date of Birth*	PIN* Add a PIN? ①
MM / DD / YYYY	
← Back to login	Next →
© 2023 AaNeel Infotech LLC	Powered By AaNeel

- 1. Personal Info Here the user needs to Add their First Name, Last Name, DOB and PIN
 - a) PIN Pin is the combination of Member ID Card (provided by insurance company) and last 4 digits of the Medicare ID Card (provided by CMS). Without the correct PIN the page does not let the user move to the next step (Email Info).

ard and last 4 digits of Medic ard.	are ID Number on your Medicare
g., For Member ID P1234567	801 and Medicare ID TEG4-TE5-
K74, PIN would be P123456	7801 <mark>MK74</mark>
Member ID Card	MEDICARE HEALTH INSURANCE
Name	Name/Nombre
Member ID	Medicare Number/Numero de medicare
P1234307801	TEG4-TES-MK74
	Last 4 Digit
Full Member PIN*	

2. Email Info - Here User will add email address and generate a One Time Password which will be sent to the email address which the user needs to add to go next.

E-Mail Address*		
testspecialist987@gm	nail.com	Send OTP
Enter OTP *		
		-
← Back		Next →
OTP for Registration Index × Reply -DoNotReply@aaneel.com-		
	Your OTP for Re	gistration
	Dear You requested to complete the registration process on I following One Time Password (OTP) to proceed:	Healthsun Patient portal. Please use the

3. Credentials Info - Here User needs to add the username and password.

0
Confirm Password*
0
Privacy Policy & Terms of Service.

Click on Sign up and the account will be created, and confirmation email will be sent to the email address given during account creation.

2. Main Page and Medicare Login to connect all claims with AaNeel Connect Portal

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HealthSun			
Claims Claims Provider Directory	About Me	er ID Phone are ID S Email	Address
Termulary Directory 오 Lab Result	Member Coverage Plan Name HealthSun MediMax (HMO) Plan Code O6 Start Date O6 O6/01/2010 End Date 11/01/2018 Status Cancelled	Do you want to see all old claims history through the member portal. Please enable Connect to Medicare button.	
Powerd By		Copyright & Astreel LLC 2023	

- 1. Tabs About Me tab is selected by default and this page shows details of the member. (There are four other tabs explained below)
- 2. Member Details Member Name, DOB, Age, Contact Details, Member ID and Medicare ID are shown here.
- 3. Member Coverage Insurance coverage details with Plan Name, Plan Code, Start Date and Status are shown here.
- 4. Member Account Setting (with Dropdown) Change Password, Enable 2FA and Logout buttons are available in the drop down (see below for more)
- 5. Connect to Medicare This button enables the member to connect to CMS website (Medicare) to get all old claim history. This button is a slider. The steps are as follows:

a) Member clicks on the slider, and they are redirected to the Medicare site after a Redirection Pop-Up.

This is comple bage will redire enter your Med	tely secured way to fetch your c ect you to CMS Medicare Portal icare Portal's credential, if you c	laim(s) information from Cl to fetch your claim(s) inforr Io not have, you may create	MS Medicare Portal. This mation. There you need to the same from there.
		(Not Now Next
medicare.gov/account/login//dirent all website of the United States government. E Care.gov	sfeldbagdereferet, yr ei http://SANJPA2Fa2Faardbaa.blaebadsar.ora.gor/RAFroymedicar/RAF mit Ster starbeter v	ls-adlaudinity+101155233555660757735386 Basics → Health & Dru	관 ☆ 🎓 🖬 🎕 (Resures to update : Cambituris seaded g Planis V Providers & Services V 😜 Othat Log in
		Create an account Your secure Medicare account lets you access your information anytime.	
	Save my username for next time Dan't check if you're using a public device. <u>What's thir</u> ?	 Cet a summary of your current coverage Add your drugs & pharmacles Use your saved drugs & pharmacles to compare plan 	Reedback
	PASSWORD	costs Create Account	

b) Here the user needs to login and give consent for access and allow.

← → C ■ sandboxbluebutton.cms.gov/v1/o/authorize/cc ■ An official website of the United States government Head's have you know	Salas Makele alle Selas Hakele alle Selas Hakele and Selas Hakele and Selas Hakele and Selas Hakele alle Selas Hakele and Selas Hakele
	Medicare .gov
	Elevance HealthPlan has asked for some of your data. Information about your doctor/notpital visis Information about the precription medications you take Personal Information like your name, address, date of birth, race, and gender: Privacy Dpita Share all of your data The previous of the second previous methods were about the second previous of the second p
	Understand how your data is being used To understand fully how Blevance Health-Plan will use your data, please read the app's <u>Privacy Folicy</u> and <u>Terms and Conditions</u> . Attow Deny You can reacks this app's access to your data at any time by legging into your <u>Medicate gov</u> account or calling us at 1-800-633-4227.

c) All the claims' details will be shown in the AaNeel Connect Portal.

5.1 Member/User can Remove or Revoke CMS access as below:

The user/member can remove or revoke the CMS access by clicking on the slider and a confirmation pop-up will show.

Confirmation		
Are you sure you want	t to unsubscribe from (CMS data?
	Cancel	Confirm

5.2 Member Account Setting (with Dropdown)

In the top right corner of the screen the username or Member name shows. When a user clicks on it, Change Password, Enable 2FA and Logout buttons are available in the drop down.

\leftrightarrow \rightarrow C $($ healthsun-staging.aaneelconnec	t.com			다 다 수 원	* 🛾 🖲 Relaunch to update 🔅
HealthSun				- AA +	Welcome Back
HEALTH PLANS	About Me				⊶ Change Password
e About me					Enable 2FA
E Claims	83 Years, Male	B Member ID	C Phone	• Address	

1. Change Password - When user clicks on this, user is redirected to change password page.

ange your account settings	
Profile	Change Password Change your Password
On Password	Current Password
Two-factor authentication	<u>୍</u>
	New Password
	Ø
	Confirm Password
	Ø

2. Enable 2FA - 2FA is a Two Factor Authentication when clicked, it redirects to the below page, and we have 3 options for 2FA :

-> C a searthdenet de assessible.rejMarap/%ofactor/uthericator		🖞 🔅 🇯 🖬 🌒 🕅 Reamb to update
Annuel DENTITY SERVIC	e English • 💎	
Profile		
Manage you Change your account or	r account	
🕒 Profile Orr Password	Two-factor authentication (2FA) Evaluation factor authentication for your account	
😨 Two-factor a	After spilling in Basis nor way to upt well SMES Automatication D KetS Automatication D Automatication App	
	 FE03 key Automicidion Authentication Authentication App 	

a) SMS Authentication - US Mobile Number is required for this

nge your account settings	
Profile	Two-factor authentication (2FA) Enable two-factor authentication for your account
OT Password	Country code
Two-factor authentication	+1 - USA 🗸
	Phone number
	(xxx) xxx-xxxx
	Send Varification Code

 b) FIDO Key Authentication - Fast Identity Online (FIDO) is a technical specification for online user identity authentication. Member/User can use a PIN or Fingerprint to Login once they register through this. (Can be through Windows, Google or any devices that support this type of Verification).

For E.g.: Below the used device is Microsoft Pin to use as 2FA. Once the device Pin is entered user can use the same to access the AaNeel Connect Portal.

Man	age your account	
Change y	your account settings	
0	Profile	FIDO2 Multi-factor authentication
От	Password	Username
	Two-factor authentication	
		Add A FID02 Key

Change your account settings	Windows Security X
	Passkey saved
	You can now use Windows Hello to sign in with your face,
Profile	
O- Password	seventhelement-dev.azurewebsites.net
Two factor outboattingting	ок
Wo-factor authenticatio	Add A Elipop Key
	Add A FIDUZ Key
	Tap your security key to finish registration.
Manage your accou	Int
Manage your accou	Int
Manage your accou	Int
Manage your accou	Int Generate two-factor authentication
Manage your accou	Generate two-factor authentication (2FA) recovery codes
Manage your accou Change your account settings Profile Password	Int Generate two-factor authentication (2FA) recovery codes Put these codes in a safe place.
Manage your accout Change your account settings Profile Password	Int Generate two-factor authentication (2FA) recovery codes Put these codes in a safe place. If you lose your device and don't have the recovery codes you will lose access to your account.
Manage your accout Change your account settlings Profile Password Two-factor authentication	Int Generate two-factor authentication (2FA) recovery codes Put these codes in a safe place. Put these codes in a safe place. My col lose your device and don't have the recovery codes you will lose access to your account. Generating new recovery codes does not change the keys used in authenticator apps. If you wish to change the keys used in an
Manage your accou Change your account settings Profile Password Vwo-factor authentication	Int Generate two-factor authentication (2FA) recovery codes Put hese codes in a safe place. If you lose your device and dont have the recovery codes you will lose access to your account. If you lose your device and dont have the recovery codes you will lose access to your account. Guite authenticator apps. If you wish to change the keys used in a authenticator app you should reset your authenticator keys.

c) Authenticator App - User can also use an authenticator App like Microsoft Authenticator or Google Authenticator. The user needs to Scan the QR code shown in the system through an Authenticator App or use the code to create a unique code shown in the authenticator app which needs to be entered in the Verification Code box. As shown in the below screenshots certain codes will be generated to use in case of authenticator app is not accessible.

mange your account settings	
Profile	Configure authenticator app To use an authenticator app go through the following steps:
On Password	1. Download a two-factor authenticator app like Microsoft Authenticator for
View Two-factor authentication	Windows Phone, Android and IOS or Google Authenticator for Android and IOS or Okta Verify app for Android and IOS.
	2. Scan the QR Code or enter this key
	To enable QR code generation please read our documentation.
	Once you have scanned the QR code or input the key above, your two factor authentication app will provide you with a unique code. Enter the code in the confirmation box below.
	Verification code
	Verify
Manage your account Change your account settings	
Profile	Recovery codes
On Password	Put these codes in a safe place.
Two-factor authentication	If you lose your device and don't have the recovery codes you will lose access to your account.
	1ff1579c c15b0025

3. Logout - Logout of the system

3. Claims Tab

Claims Tab shows all claims that the member has. (If connected with CMS even all old claims will show). The member/user can Filter the claims using below filters:

1. Source Plan - Two types of Plan source are available that is HealthPlan and CMS (CMS option will show only if the member is connected as explained above).

~

- 2. From Date of Service
- 3. To Date of Service

← → C	A healthsun-staging.aaneelo	onnect.com/Claim				G	🕴 🕼 🍁 🛸 🔲 🌀 Relaunch to update
Healt	hSun ^a					— A	
HEALTH	H PLANS	Claims					
O AU	Jout me	Source Plan	From Date	of Service	To Date of Service		
Cla	aims	Healthplan	~ MM / D	D / YYYY	MM / DD / YYYY	Search	Clear
Pro	ovider Directory						
Fo	ormulary Directory	Healthplan Claim	List [Total Claims: 0]				
		Claim Number	Provider Name	Date of Service	Billed Amount	Claim Status	Claim Type
⊈ Lai	ib Result						Page 0
	Powered	ty .					
	/ AaNed	н		Copyright @	Aaneel LLC 2023		

3.1 Claim Number:

In Claims Tab, the Claim Number is clickable - When clicked on page opens with all claim details for that claim number. Like Service Description, date of Service, Billed Amount, Allowed Amount, Paid Amount with member and provider details as well.

Back to Claims					
Claim Details					
Member ID	Provider Name	Attending	Physician	Claim Number	
Date of Service 10/05/2023	Claim Status Paid	S Total Biller \$2.20	d Amount	Paid Amount \$2.20	
Service					
Service Description	Date of Service	Billed Amount	Allowed Amount	Paid Amount	
Metformin Tab 500mg	10/05/2023	\$2.20	N/A	\$2.20	

4. Provider Directory Tab

Provider Directory Tab shows all participating providers in HealthSun, that the member can search. The member/user can use the Filters to search for the provider.

- 1. Provider Name
- 2. Provider NPI ID

\rightarrow C $\hat{\mathbf{e}}$ healthsun-staging.aaneelconnect.com	/Provider			🕼 🖄 🖈 🔳 🎯 🤇 Relaunch to updat
				- AA + Welcome Back!
About me	Provider Directory			
Claims	Search Provider Name	Search Provider N Enter NPI ID	PI ID	
Revider Directory	Provider List [Total Pr	oviders: 10000]		
Formulary Directory	ID	Provider Name	Specialty	NPI
호 Lab Result	111253	Michael Joseph	Internal Medicine	1033370127
	128548	Navdeep Bhatti	Cardiovascular Disease	1538587035
	118882	Furhan Qureshi	Hospitalist	1306194667
	82308	Stacey Kaciuban	Emergency Medicine	1548435365
	76231	David Funt	Cardiovascular Disease	1780671248
	112065	Jeffrey Gnerre	Radiology	1356784490
	57447	Percy Nelson	Internal Medicine	1184631053
	130992	Jill Howard	Infectious Disease	1285716589
	98721	Jay Feldman	Emergency Medicine	1831413558
Powered By	79837	James Hill	Emergency Medicine	1356311666
AV HOIVeel				Page 1 >

4.1 Provider ID:

In Provider Directory the Provider ID is clickable - when clicked on page opens with Provider Address and Office Location with Maps which is clickable and open Google maps with location.

← Ba	ack to provider		
E	Evelyn Berne Doctor	Provider ID P1012227	
Office	Locations		
A	Office Name Hematology Medical Oncology Of S Palm Beach County	 Address 21020 State Road 7, Ste 200b, Boca Raton, FI 33428 Phone (561) 482-1728 	View larger mag Sociale Mag das 82022 Google Term Reports mag error
efter e efter e e e e e e e e e e e e e e e e e e	Office Name South FI Regional Breast Care	Address 2101 Riverside Dr. Ste 101, Coral Springs, Fl 33071 Phone (S61) 420-8770	Meter Vore hard Verw larger man AMELEWOOD Coolde BE Voo dar 2000 I Teini, Pagora mag and

5. Formulary Directory Tab

Formulary Directory Tab shows all drug details. Only Generic drugs are shown. The member/user can Filter or search through only the Drug Name.

\leftrightarrow \rightarrow C \bullet healthsun-staging.aaneelconnect.com/Form	iulary				🕃 🖻 🖈 🖬 🌀 Relaunch to update 🔅
HealthSun					
About me	Formulary Directory				
Claims	Search Formulary Search for a formulary	Q Search	Clear		
Provider Directory	Formulary List [Total Formular	y: 229]			
	Name	Drug Tier	Is Prior Auth Required ?	Is Step Therapy Required ?	Is there a Quantity Limit ?
호 Lab Result	Ankle Support - Large	Generic	N/A	N/A	N/A
	Estroven	Generic	N/A	N/A	N/A
	Eye wash	Generic	N/A	N/A	N/A
	Mineral Oil	Generic	N/A	N/A	N/A
	Thyroid Aid	Generic	N/A	N/A	N/A
	Chloraseptic	Generic	N/A	N/A	N/A
	Zyrtec	Generic	N/A	N/A	N/A
	Gyne-Lotrimin	Generic	N/A	N/A	N/A
	Robitussin DM Sugar Free	Generic	N/A	N/A	N/A
Proveed By	Tylenol Extra Strength	Generic	N/A	N/A	N/A
					Page 1 >

6. Lab Result Tab

Lab Results Tab shows all the past history of Lab results of the member. Member/user can search for a lab result using the search option.

← → C	ı/Lab				ය ය	🖈 🏚 🔲 🌖 Relaunch to updal
HealthSun					— AA +	Walcome Backl
About me	Lab Directory					
2 Claims	Search Lab Result Search for a lab result Q	Search Clear				
Revider Directory	Lab Result List [Total Lab Result: 0]					
Formulary Directory Lab Result	Test Name Lab Name	Observation Status	Effective Date	Observation	Observation Value	Value Range
						Page 0 >
Powered By						
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